

Competition Name	Twilight at Taronga 2025 Super Summer Competition
Competition Type	Game of Chance
Promoter	The promoter is Taronga Conservation Society Australia ABN 41 7336 198 76 addressed at Bradleys Head Rd Mosman NSW 2088.
Website	www.twilightattaronga.org.au
Time and Date	All times and dates specified in these Terms and Conditions are times and dates in Sydney, which may be Australian Eastern Standard Time ("AEST") or Australian Eastern Daylight Time ("AEDT") depending on the date.
Entry Restrictions	Entry is open to all residents only who submit valid entries into this competition. The Winners are responsible for expenses incurred for travel to and from departure point. Directors, employees and their immediate families of Taronga Conservation Society Australia (TCSA) Trading as Taronga Zoo and Taronga Western Plains Zoo (including spouse, parent, child or sibling whether or not they live in the same house), and printers, suppliers, providers and agencies associated with this promotion are not eligible to enter. Entry is open to 15 residents years and older, with an accompanying adult.
Method of Entry	<ol style="list-style-type: none"> Participants must purchase a ticket to any Twilight at Taronga 2025 Summer Concert Series event via Ticketek. For prizes specific to a particular show, only valid entries will be accepted from individuals who have purchased tickets to that specific show. For example, to enter the draw to win a meet-and-greet with Boy & Bear, you must hold a valid ticket to a Boy & Bear show. Existing ticket holders for Twilight at Taronga 2025 Summer Concert Series who have opted in to receive marketing from Taronga Zoo, are automatically entered into the competition. Each individual ticket purchased constitutes a valid entry. For example, if you purchase four (4) tickets, you will receive four (4) entries. Ticket holders who wish to opt-out can do so by completing the form here: https://taronga.tfaforms.net/82
Competition Entry Opens	Competitions will start no earlier than 9:00 AM AEDT on Monday, January 20, 2025.
Competition Entry Closes	Competitions will end no earlier than 12:00 PM AEDT on Tuesday, February 4, 2025
Drawing Details	The winners will be drawn manually and at random. All final and valid entrants will be collected and random winners will be drawn no earlier than before 11:00 AM AEDT on Wednesday, February 5, 2025. The random draw will take place at Taronga Zoo, Bradleys Head Rd Mosman NSW 2088. Thirteen (13) winners will be selected from the total pool of ticket purchases to a Twilight at Taronga 2025 Summer Concert Series show, who have opted in to the competition. The winners will be notified by telephone and email within 1 day of the draw date. The winners will also be announced on twilightattaronga.org.au within 2 days of the draw date. The winners have 1 days (24hrs) to claim their prize. If the prizes are unclaimed after 24hrs, another winner will be drawn at random.

Notification Date	The Prize winner will be notified by the Notification Method by Thursday 1 February 2024
Notification Method	Prize winners will be contacted via the phone number and/or email address provided at the time of ticket purchase. It is the responsibility of each entrant to ensure that the contact information supplied during the ticket purchase process is accurate and up to date. Taronga Conservation Society Australia accepts no responsibility for any incorrect or outdated information.
Draw Publication Details	The winners will be announced on www.twilightattaronga.org.au within 2 days of the draw date

Prize Details	<p>A total of twenty (20) winners will be selected, with the following prizes:</p> <p>1 x Overnight Stay at Taronga Zoo's Roar and Snore for 2 adults.</p> <p>5 x Family Passes to Taronga Zoo Sydney.</p> <p>5 x Food Hampers for two, to enjoy at your Twilight at Taronga concert.</p> <p>1 x Meet & Greet with The Cruel Sea on Saturday, February 8, 2025 (valid for the number of tickets purchased by the entrant).</p> <p>1 x Meet & Greet with Boy & Bear on Thursday, February 13, 2025 (valid for the number of tickets purchased by the entrant).</p> <p>1 x Meet & Greet with Boy & Bear on Friday, February 14, 2025 (valid for the number of tickets purchased by the entrant).</p> <p>1 x Meet & Greet with Emma Memma on Saturday, February 22, 2025 (valid for the number of tickets purchased by the entrant).</p> <p>1 x Meet & Greet with David Campbell on Saturday, February 22, 2025 (valid for the number of tickets purchased by the entrant).</p> <p>1 x Meet & Greet with Spiderbait on Friday, February 28, 2025 (valid for the number of tickets purchased by the entrant).</p> <p>1 x Meet & Greet with Baby Animals & Killing Heidi on Friday, March 7, 2025 (valid for the number of tickets purchased by the entrant)..</p> <p>1 x Meet & Greet with Bjorn Again on Saturday, March 8, 2025 (valid for the number of tickets purchased by the entrant)..</p> <p>1 x Meet & Greet with Bjorn Again on Sunday, March 9, 2025 (valid for the number of tickets purchased by the entrant)..</p>
Unclaimed Prize Draw	The winners have one day to claim their prize. If the prizes are unclaimed after 24hrs, another winner will be selected.

**Special
Conditions**

1. Information on how to enter and prize forms part of these conditions of entry. Entry into this competition is deemed to be an acceptance of these terms and conditions. This is a Game of Chance.
2. Unless expressly stated in these Terms and Conditions all other expenses become the responsibility of the Winners. The Winners (and their guests) are responsible for expenses incurred, including spending money, meals, travel to and from departure point and all other ancillary costs are the responsibility of the winner.
3. Prizes are subject to availability at the time of booking.
4. For any prizes relating to accommodation, blackout dates may apply and will be outlined in the prize details or at the time of booking.
5. Any changes to bookings or cancellations may incur additional fees, which are the responsibility of the prize recipient.
6. The Promoter reserves the right to verify the validity of entries and to disqualify any entrant who tampers with the entry process, or who submits an entry/claim which is not in accordance with these Conditions of Entry.
7. The Promoter accepts no responsibility for any tax implications that may arise from acceptance of the Prize winnings. Independent financial advice should be sought prior to entering the competition.
8. Employees of the Promoter, its agencies, affiliate businesses and other entities in association with this Promotion together with their immediate families and members of the household of those persons are not eligible to enter.
9. The promoter reserves the right to cancel the prize if any attempts are made to misuse it.
10. The prize must be taken as offered and cannot be varied unless authorised by the Promoter. The prize value includes GST and is in Australian dollars and is correct at time of printing. The Promoter accepts no responsibility for any variation in prize value. If a prize or part of is unavailable, for whatever reason, the Promoter reserves the right to substitute the prize for a prize of equal or greater value.
11. Prizes are not transferable to another person or exchangeable. The prize cannot be redeemed as cash, other goods and services or sold to a third party including online auctions and private sales. Unused portions of the prize will be forfeited and no compensation will be paid in lieu of that element of the prize.
12. The Promoter's decision in relation to any aspects of the competition is final and binding on every person who enters and no correspondence will be entered into.
14. The Promoter and its associated agencies, and companies associated with this promotion will take no responsibility for prizes damaged or lost in transit.
15. The Promoter reserves the right to request Winners to provide proof of age and identity prior to awarding the Prize. Identification considered suitable for verification is at the discretion of the Promoter.
16. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any prize/s except for any liability which cannot be excluded by law. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of or in connection with this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter including without limitation technical malfunctions or failures.

	<p>17. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.</p> <p>18. All entries become the property of the Promoter. The Promoter collects your information provided to enable you to participate in this promotion. Use of such information will be in accordance with these Terms and Conditions and the TCSA Privacy Policy. A request to access, update or correct any information should be directed to the Promoter at their address set out below or visit www.taronga.org.au/tcsa/about/internet-privacy-policy.aspx to view TCSA Privacy Policy. Participants can opt out of communications from TCSA at any time.</p> <p>19. The entrant agrees to participate and co-operate with the Promoter as required in any possible editorial and promotional activities relating to the competition, including but not limited to being interviewed and photographed to promote this competition (including any outcome) without remuneration. Winners also agrees to grant to the Promoter a perpetual and exclusive licence to use such footage and photographs in all media worldwide and the Winner will not be entitled to any fee for such use.</p> <p>20. Winners may be required to execute a Deed of Acknowledgement, Release and Indemnity in a form prescribed by the Promoter, at the Promoters discretion.</p> <p>21. If for any reason this promotion is not capable of running as planned, including but not limited to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, malfunction of any telephone network or line, providers or any other causes beyond the control of the Promoter, which corrupt or affect the administration security, fairness or integrity or proper conduct of this promotion. The promoter reserves the right in its sole discretion to disqualify any individual who tampers with the entry process.</p> <p>22. In the case of the intervention of any outside agent or event which naturally changes the result or prevents or hinders its determination, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strikes; the Promoter may in its absolute discretion cancel the activity and recommence it from the start on the same conditions subject to State and Territory Regulation.</p>
<p>Privacy</p>	<p>All personal information collected will be handled per TCSA's Privacy Policy. Participants can access, update, or correct their information by contacting the Promoter or visiting www.taronga.org.au/tcsa/about/internet-privacy-policy.aspx</p>